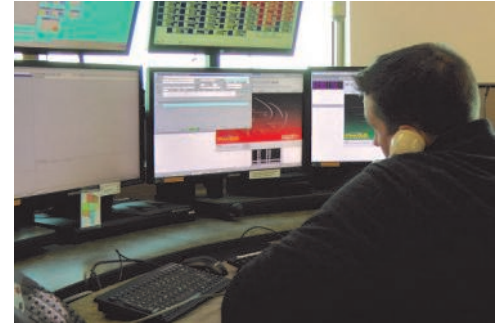


## NEW TRAINING VIDEO

Specific to the CF-19 and updated screen shots to reflect updated applications and task bar icons. 5:52 duration available on our Data Systems Training Page or You Tube channel. CF-31 version coming soon!



## EMD / EFD LIVE in Warren County Comm Center

On March 8th, Emergency Medical Dispatching & Emergency Fire Dispatching went LIVE in the Warren County Communications Center, one of Telecom's many customers. Our CAD Systems & Data Systems Teams were involved in the configuration and implementation of this latest ProQA Paramount software, which offers a consistent call-taking & aided experience for all citizens who call into the Comm Center. The first call taken was at approximately 10:30AM following EMD prompts for an Unconscious Subject.



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**3/22 Demo for Agencies** covered several aspects of the new TriTech product suite, set to go live in fall/winter 2017:

- **Inform CAD**—Call Taking, Law & Fire Dispatching, Mapping/GIS, Reporting, CAD Browser
- **Inform Mobile & FBR Law Enforcement**—Fire & Law Enforcement Mobile, Field Based Reporting
- **TriTech.com Inform IQ & Analytics**— Query, Searching, Reporting, Dash Boards
- **Inform RMS** -- Records Management Overview, Master Indexes, State Reporting, Citations, Case Management, Property/Evidence, Civil, Warrants, Inform IQ & Analytics
- **Inform JMS (Jail Management)** - Booking, Release, Kiosk, Weekender, visitation, Prisoner Release, Inform IQ, Inform Analytics



## [CAD SYSTEM ORIENTATION]

**3/29 CAD Walkthrough** allowed TriTech's Business Analyst, Michael, to observe Warren County's current CAD workflow and operations within the Comm Center. Knowing our current successes, processes, and shortcomings will help him configure the initial build for our new CAD system.



**3/30 GIS Review** allowed Telecom to ask questions in preparation of migrating/importing all map data (addresses, street segments, public safety layers, agency beats/districts) into TriTech software. It also helped TriTech gauge our in-house mapping capabilities and current workflow.



**3/30 Mobile Work Flow** Police & Fire agencies projected their view of VisionTek Frontline to the group and walked TriTech through our current incident work flow, buttons we're used to pushing, views we're used to seeing, etc. This will help TriTech design our new mobile environment to maintain preferred functionality while providing features we've been lacking.



**3/31 Process Confirmation** The previous day's attendees returned to answer questions and act as subject matter experts during TriTech's investigatory stage; walking through a SMS build form, the foundation of laying out the units, incident types, response types, dispositions, vehicle ID's, etc.



**NEXT UP:** Telecom to purchase and install the hardware, network & domain planning. All County agencies will be contacted at some point and to some degree by Paul Bernard, to confirm their personnel/vehicle details on an important SMS form, which will be used to populate the CAD data and fields.







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*communication channels*



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SHAREFILE *(for Project Implementation Team only)*

<https://warrencountytelecommunications.sharefile.com/d-s9a7d053189e40c4a>



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**WANDER NO MORE!** Countless people have wandered the halls of Telecom, lost and unable to find the Team they're looking for. With storage closets turned into offices, hallways walled off for storage space, it's no wonder people think Telecom is a maze. Well, wander no more! In addition to the directory signs that greet you from the elevator and East stairwell, **we've installed large, colorful transom signs above each office and common area.**



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# VOIP Phone System

Demo phones from our preferred vendor are in Telecom until April 12th for Phase 1 recipients to touch, hold, and test. A contract has not yet been signed but Phase 1 install will include 520 Justice Dr, Telecom, and Human Services.

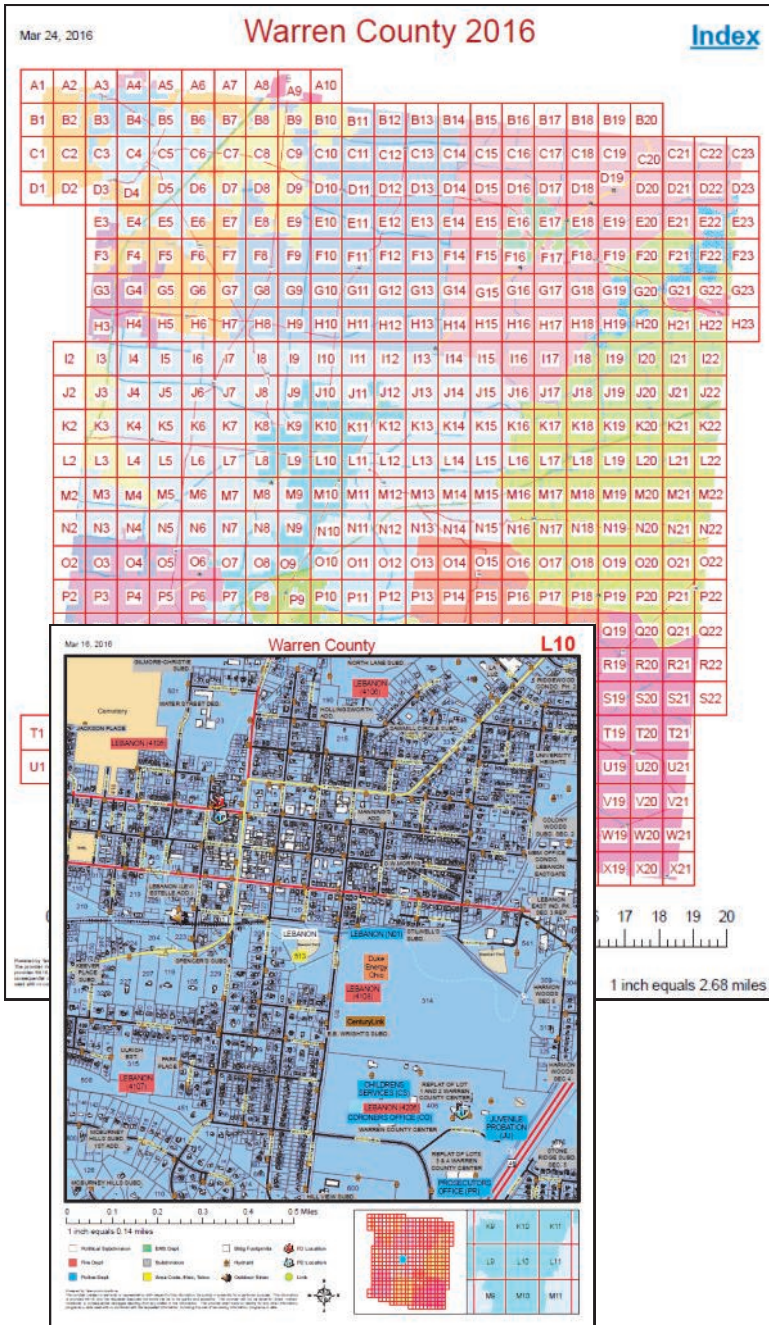


April 5: WCSO  
Corrections  
Officer radio

**Telecom Personnel** April 18th,  
we welcome new Telephone Technician, Jimmy Hollon.

# BINGO MAPS 2016

This year's update is coming soon— available on our FTP site—[http://ftp.wcoh.net/public/User Information/Maps/](http://ftp.wcoh.net/public/User%20Information/Maps/)



# Radio Interoperability with Greene County

Until they can program Warren County's TAC channels in their radios, Greene County will communicate with our agencies using SW MATAcs. It will be up to the Communications Center whether they have Warren County agencies switch directly to the SW MATAc or if they will patch a Warren County TAC / incident channel to the MATAc being used by Greene County.

# OEC/ICTAP eNIFOG

is an electronic mobile app of the National Interoperability Field Operations Guide, offered by the Department of Homeland Security (DHS)/Office of Emergency Communications Interoperability Communications Technical Assistance Program (OEC/ICTAP). The NIFOG is the go-to reference for emergency communications planning and for radio technicians responsible for radios that will be used during disaster response. Scheduled to be available in the second quarter of 2016, the eNIFOG mobile app will run on Apple® iOS™ and Google® Android™ devices, with Microsoft® Windows support in future releases. Please check the "What's New" section at [www.publicsafetytools.info](http://www.publicsafetytools.info) in the coming months for more information.

